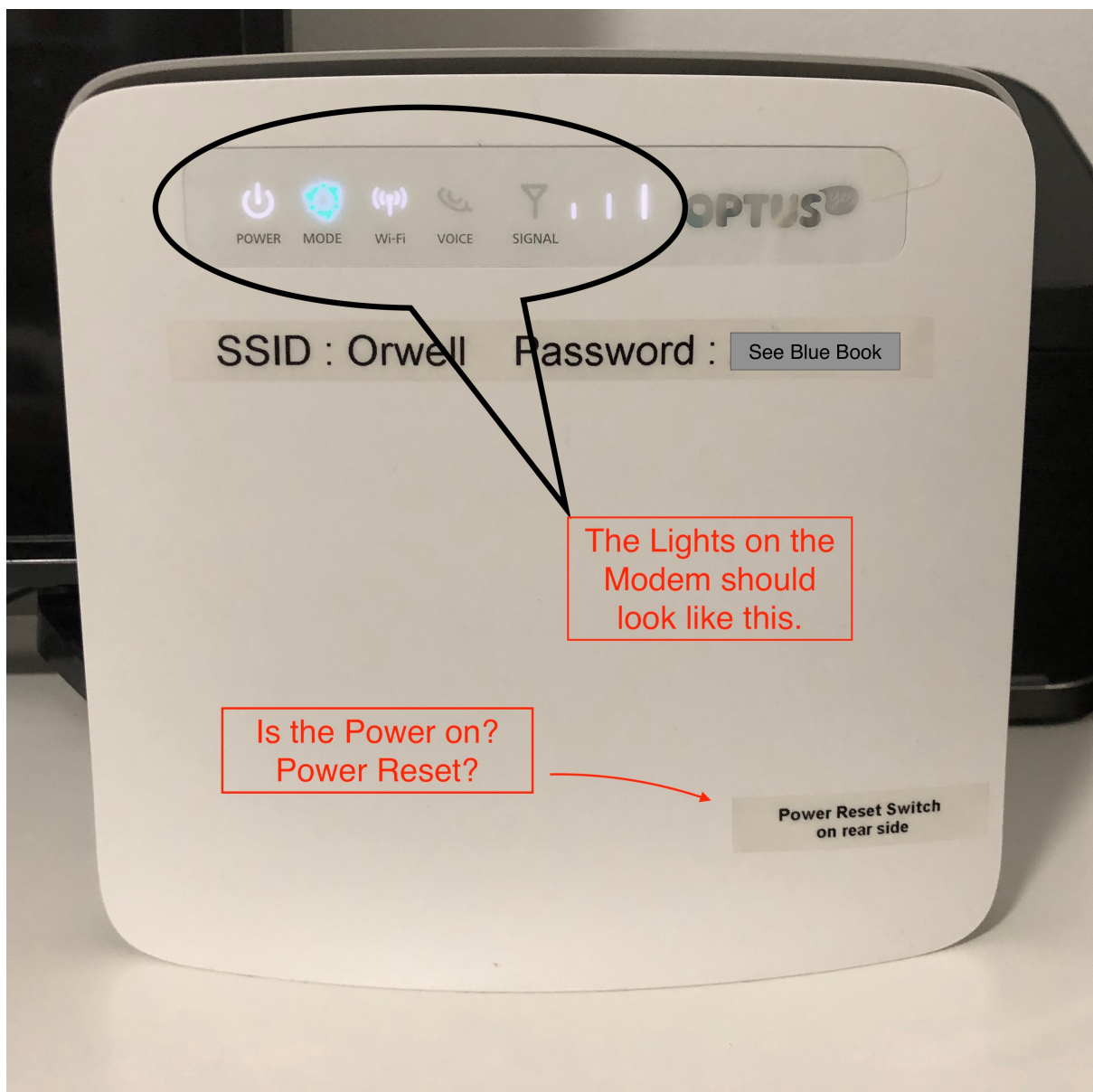# Having Internet or Modem Problems?

(Sorry – technology is not what it should be sometimes :-)

Start by checking the status using this working example.

- Make sure the lights look like this image below or check that its plugged in properly.
- Look for network "Orwell"
- If found and still not working try "Forget this Network", then connect again.
- If not found, switch modem off and on and wait to see Network appear, once the lights look like this:

Still having problems? Call Chris on +61 404 810 404